

Product Name	Item Code	List Price	Pricing Notes
<b>Emergency Gateway (EGW) Virtual Appliance Subscription</b>			
Emergency Gateway Virtual Appliance Annual Subscription – Enterprise Edition 36 Month Term	SW911-EGWASENT	\$30,264.00	per year
Emergency Gateway Virtual Appliance Annual Subscription – Additional Enterprise Subscription 36 Month Term	SW911-EGWASENTA	\$13,620.00	per year
Emergency Gateway Virtual Appliance Annual Subscription – SMB Edition 36 Month Term	SW911-EGWASSMB	\$4,536.00	per year
Emergency Gateway Virtual Appliance Annual Subscription – Additional SMB Subscription 36 Month Term	SW911-EGWASSMBA	\$3,588.00	per year
Emergency Gateway Virtual Appliance Monthly Subscription – Enterprise Edition 36 Month Term	SW911-EGWMSSENT	\$2,522.00	per month
Emergency Gateway Virtual Appliance Monthly Subscription – Additional Enterprise Subscription 36 Month Term	SW911-EGWMSSENTA	\$1,135.00	per month
Emergency Gateway Virtual Appliance Monthly Subscription – SMB Edition 36 Month Term	SW911-EGWMSSMB	\$378.00	per month
Emergency Gateway Virtual Appliance Monthly Subscription – Additional SMB Subscription 36 Month Term	SW911-EGWMSSMBA	\$299.00	per month
<b>Emergency Gateway (EGW) Virtual Appliances</b>			
Emergency Gateway Virtual Appliance - SMB Edition			
Virtual Appliance 500 Endpoints. Ordered per virtual appliance pair.	SW911-EGWVAP	\$17,500.00	
Emergency Gateway Virtual Appliance - Enterprise Edition			
Virtual Appliance with license for 2,500 Endpoints. Ordered per virtual appliance pair.	SW911-EGWEVA	\$49,500.00	
Emergency Gateway Virtual Appliance - Additional SMB License			
Additional 250 Endpoint licenses. Ordered per virtual appliance pair.	SW911-EGWVAL	\$6,450.00	
Emergency Gateway Virtual Appliance - Additional Enterprise License			
Additional 2,500 Endpoint licenses for Emergency Gateway Virtual Appliance – enterprise license. Ordered per virtual appliance pair	SW911-EGWEVL	\$12,900.00	
Desk Alert Software			
Client software license, unlimited license per Emergency Gateway appliance pair	SW911-DALPKG	\$8,868.75	
Emergency Gateway Virtual Appliance - Additional Enterprise License with ERS			
Additional 2,500 Endpoint licenses for Emergency Gateway Virtual Appliance – enterprise license. Ordered per virtual appliance pair	SW911-EGEEVL	\$6,450.00	
Emergency Gateway Virtual Appliance - Additional SMB License with ERS			
Additional 250 Endpoint licenses. Ordered per virtual appliance pair.	SW911-EGEVAL	\$4,300.00	
Emergency Gateway Appliance - Additional License with ERS			
Additional 2,500 Endpoint licenses for Emergency Gateway HW appliance. Ordered per appliance pair	SW911-EGEALF	\$6,450.00	
<b>Annual Maintenance and Support</b>			
Desk Alert			
Annual Maintenance Fee			
No charge for 1st year when purchased concurrently with EGW	PROSR-DAKAMF	\$1,596.37	
Emergency Gateway			
Annual Maintenance fee for base EGW with 2500 Endpoint license. No charge for 1st year.	PROSR-EGWAMF	\$9,578.25	
Emergency Gateway Licenses			
Annual Maintenance fee per additional 2,500 user license. No charge for 1st year when purchased concurrently with EGW.	PROSR-EGWALE	\$2,322.00	
Phone Discovery Manager Appliance			
Basic PDM maintenance and support. (No charge for 1st year)	PROSR-PDMAMF	\$3,096.00	
Virtual EGW Enterprise Edition Maintenance fee for base enterprise Virtual EGW with 2,500 Endpoint user licenses. No charge for 1st year.	PROSR-EGWVEM	\$9,578.25	
Virtual EGW Enterprise Edition Additional License			
Maintenance fee per additional 2,500 Endpoint license. No charge for 1st year when purchased concurrently with V-EGW.	PROSR-EGWVEA	\$2,322.00	
Virtual EGW SMB Edition			
Maintenance fee for base Virtual EGW SMB edition with 500 Endpoint licenses. No charge for 1st year.	PROSR-EGWVAM	\$3,386.25	
Virtual EGW SMB Edition Additional License			
Maintenance fee per additional 250 Endpoint license. No charge for 1st year when purchased concurrently with Virtual EGW.	PROSR-EGWALV	\$1,161.00	
<b>EGW Setup Fees and Professional Services</b>			
Emergency Gateway Setup Fee – Large Enterprise			
Includes up to100 hours of Professional Implementation Services	PROSR-PPKG1H	\$20,962.50	
Emergency Gateway Setup Fee – Enterprise			
Includes up to 60 hours of Professional Implementation Services	PROSR-PPKG60	\$13,545.00	
Emergency Gateway Setup Fee – Medium Business			
Includes up to 40 hours of Professional Implementation Services	PROSR-PPKG40	\$9460.00	
Emergency Gateway Setup Fee – Small Business			
Includes up to 30 hours of Professional Implementation Services	PROSR-PPKG30	\$7256.25	
Professional Implementation - Per Hour	PROSR-PISHRR	\$268.75	
On-Site Professional Services			
(Purchased in 8-hour increments, plus travel fees).	PROSR-ONSITA	\$349.38	
VMWare Emergency Gateway Refresh			
Migration from hardware to virtual EGW.	PROSR-VMRFSH	\$2,687.50	
<b>EGW Managed Services Monthly Fees</b>			
EGW Managed Services Integration Fee	MNGSV-EGWINT	\$5,375.00	

EGW Managed Services Monthly Fee for base EGW with 2500 Endpoint license.	MNGSV-EGWBAF	\$1343.75	
EGW License Managed Services Monthly Fee for additional 2,500 user license	MNGSV-EGWALA	\$446.13	
<b>Emergency Routing Service (ERS) Setup Fees</b>			
ERS Account Setup Fee - SMB - Up to 200 locations / 200 endpoints Includes 5 hours of Professional Installation Services	EN911-SMB2HS	\$1827.50	
ERS Account Setup Fee - SMB - Up to 300 locations / 300 endpoints Includes 5 hours of Professional Installation Services	EN911-SMB3HS	\$3655.00	
ERS Account Setup Fee - SMB - Up to 500 locations / 500 endpoints Includes 5 hours of Professional Installation Services	EN911-SMB5HS	\$5375.00	
ERS Account Setup Fee - Enterprises (500+ endpoints) Includes 10 hours of Professional Installation Services	EN911-ERSSEF	\$7256.25	
Location Manager Setup Fee Includes 5 hours of Professional Installation Services	PROSR-LMSETF	\$1612.50	
LIS Setup Fee Includes 10 hours of Professional Installation Services	PROSR-LISSETF	\$3225.00	
ERS Branding Setup Fee (Only Portal only is branded) Includes 10 hours of Professional Installation Services	PROSR-VSPBRA	\$10,750.00	
ERS Account Setup fee for Mitel PBX Includes 10 hours of Professional Installation Services	PROSR-MITLSU	\$7,256.25	
<b>Emergency Routing Service (ERS) Services Usage Fees</b>			
911 response center call fees The item will only be billed for calls routed to the ECRC from records that are not provisioned or in customer failure scenarios.	RE911-UNPRRC	\$80.62	
<b>Emergency Routing Service (ERS) Connectivity Options</b>			
SIP to ERS using customer's corporate internet connection	EN911-NETSIP	\$0.00	
ERS VPN Setup fee One time setup fee for a pair of VPN connections to the Emergency Routing Service.	EN911-NETSES	\$1,075.00	
VPN Tunnel (Monthly Fee) Ordered by pair of tunnels	EN911-NETSER	\$215.00	
ERS SIP TLS Encryption Setup Fee. One times setup fee for enabling ERS SIP TLS encryption	EN911-NETTLS	\$1,451.25	
Network to Network Interface to Emergency Routing Service Setup Fee 1Gb Single Mode Fiber NNI – 2 Connections NY and LA	EN911-NETFES	\$1451.25	
Network to Network Interface to Emergency Routing Service (Monthly Fee) 1Gb Single Mode Fiber NNI – 2 Connections NY and LA	EN911-NETFER	\$967.50	
Megaport Setup Fee Setup fee for megaport connections – NY and LA	EN911-NETMPS	\$1451.25	
Megaport Monthly Fee Monthly fee megaport connections - NY and LA.	EN911-NETMPR	\$430.00	
Equinix Setup Fee Setup fee for Equinix connections – NY and LA	EN911-NETEQS	\$1451.25	
Equinix Monthly Fee Monthly fee Equinix connections - NY and LA.	EN911-NETEQR	\$430.00	
<b>Emergency Routing Service (ERS) Recurring Fees</b>			
ERS Monthly Charge by Endpoint No pro-rata billing for records added or deleted in the current month. Each price range represents a true tier. Pricing remains fixed within each tier Example: Monthly billable based on 1,300 Endpoints: 0 - 1,000 x \$0.97= \$970.00 1,001 - 1,300 x \$0.65 = \$195.00 Total: \$1,165.00	EN911-EPOMRC	<b>Price per record per month</b>	<b>Endpoint Tier</b>
ERS Monthly Charge by Endpoint No pro-rata billing for records added or deleted in the current month. Each price range represents a true tier. Pricing remains fixed within each tier Example: Monthly billable based on 1,300 Endpoints: 0 - 1,000 x \$0.97= \$970.00 1,001 - 1,300 x \$0.65 = \$195.00 Total: \$1,165.00	EN911-EPOMRC	\$0.97	0-1000

ERS Monthly Charge by Endpoint

No pro-rata billing for records added or deleted in the current month. Each price range represents a true tier.

Pricing remains fixed within each tier

Example: Monthly billable based on 1,300 Endpoints:

0 - 1,000 x \$0.97= \$970.00

1,001 - 1,300 x \$0.65 = \$195.00

Total: \$1,165.00

EN911-EPOMRC \$0.65 1001-2500

ERS Monthly Charge by Endpoint

No pro-rata billing for records added or deleted in the current month. Each price range represents a true tier.

Pricing remains fixed within each tier

Example: Monthly billable based on 1,300 Endpoints:

0 - 1,000 x \$0.97= \$970.00

1,001 - 1,300 x \$0.65 = \$195.00

Total: \$1,165.00

EN911-EPOMRC \$0.38 2501-5000

ERS Monthly Charge by Endpoint

No pro-rata billing for records added or deleted in the current month. Each price range represents a true tier.

Pricing remains fixed within each tier

Example: Monthly billable based on 1,300 Endpoints:

0 - 1,000 x \$0.97= \$970.00

1,001 - 1,300 x \$0.65 = \$195.00

Total: \$1,165.00

EN911-EPOMRC \$0.27 5001+

Enterprise 911 Service Minimum Monthly Charge - SMB - Up to 500 locations / 500 endpoints

EN911-MMRC5H \$430.00

Enterprise 911 Service Minimum Monthly Charge - SMB - Up to 300 locations / 300 endpoints

EN911-MMRC3H \$322.50

Enterprise 911 Service Minimum Monthly Charge - SMB - Up to 200 locations / 200 endpoints

EN911-MMRC2H \$268.75

Enterprise 911 Service Minimum Monthly Charge - Large Enterprises

- Above 500 locations / 500 endpoints

EN911-MMRCEU \$537.50

Enterprise Endpoint - SMB Overage Fee

EN911-EPOOVG \$5.38

ERS Monthly Charge by Endpoint including Location Manager License Price is applicable to all endpoints in the account.

No pro-rata billing for records added or deleted in the current month. Each price range represents a true tier.

Pricing remains fixed within each tier

EN911-EPOLMLM **Price per record per month** **Endpoint Tier**

ERS Monthly Charge by Endpoint including Location Manager License Price is applicable to all endpoints in the account.

No pro-rata billing for records added or deleted in the current month. Each price range represents a true tier.

Pricing remains fixed within each tier

EN911-EPOLMLM \$1.08 0-1000

ERS Monthly Charge by Endpoint including Location Manager License Price is applicable to all endpoints in the account.

No pro-rata billing for records added or deleted in the current month. Each price range represents a true tier.

Pricing remains fixed within each tier

EN911-EPOLMLM \$0.75 1001-2500

ERS Monthly Charge by Endpoint including Location Manager License Price is applicable to all endpoints in the account.

No pro-rata billing for records added or deleted in the current month. Each price range represents a true tier.

Pricing remains fixed within each tier

EN911-EPOLMLM \$0.48 2501-5000

ERS Monthly Charge by Endpoint including Location Manager License Price is applicable to all endpoints in the account.

No pro-rata billing for records added or deleted in the current month. Each price range represents a true tier.

Pricing remains fixed within each tier

EN911-EPOLMLM \$0.38 5001+

ERS Monthly Charge by Endpoint including Location Manager and LIS.

Price is applicable to all endpoints in the Level 2 account.

No pro-rata billing for records added or deleted in the current month. Each price range represents a true tier.

Pricing remains fixed within each tier

EN911-EPOLIS **Price per record per month** **Endpoint Tier**

Note – This is the option to use for all LIS deployment – Webex HELD, Mitel PBX even if no LM required.

ERS Monthly Charge by Endpoint including Location Manager and LIS.

Price is applicable to all endpoints in the Level 2 account.

No pro-rata billing for records added or deleted in the current month. Each price range represents a true tier.

Pricing remains fixed within each tier

Note – This is the option to use for all LIS deployment – Webex HELD, Mitel PBX even if no LM required.

EN911-EPOLIS \$1.29 0-1000

ERS Monthly Charge by Endpoint including Location Manager and LIS.

Price is applicable to all endpoints in the Level 2 account.

No pro-rata billing for records added or deleted in the current month. Each price range represents a true tier.

Pricing remains fixed within each tier

Note – This is the option to use for all LIS deployment – Webex HELD, Mitel PBX even if no LM required.

EN911-EPOLIS

\$0.97

1001-2500

ERS Monthly Charge by Endpoint including Location Manager and LIS.

Price is applicable to all endpoints in the Level 2 account.

No pro-rata billing for records added or deleted in the current month. Each price range represents a true tier.

Pricing remains fixed within each tier

Note – This is the option to use for all LIS deployment – Webex HELD, Mitel PBX even if no LM required.

EN911-EPOLIS

\$0.70

2501-5000

ERS Monthly Charge by Endpoint including Location Manager and LIS.

Price is applicable to all endpoints in the Level 2 account.

No pro-rata billing for records added or deleted in the current month. Each price range represents a true tier.

Pricing remains fixed within each tier

Note – This is the option to use for all LIS deployment – Webex HELD, Mitel PBX even if no LM required.

EN911-EPOLIS

\$0.59

5001+

ERS Annual Fee

EN911-ANERSF

\*Custom pricing

**PSAP Link Service Packages and Fees**

PSAP Link Setup Fee

PL911-SETFEE

\$5,375.00

PSAP Link Annual Subscription 10,000 Calls

PL911-AP10TH

\$537,500.00

PSAP Link Annual Subscription 2,500 Calls

PL911-AP2500

\$174,687.50

PSAP Link Annual Subscription 500 Calls

PL911-AP0500

\$40,312.50

PSAP Link Annual Subscription 250 Calls

PL911-AP0250

\$22,843.50

PSAP Link Annual Subscription 100 Calls

PL911-AP0100

\$10,750.00

PSAP Link Annual Subscription 50 Calls

PL911-AP0050

\$6,718.75

PSAP Link Annual Subscription 25 Calls

PL911-AP0025

\$4,031.25

Overage Call Rate for 10,000 call package

PL911-OV10TH

\$53.75

Overage Call Rate for 2,500 call package

PL911-OV2500

\$69.87

Overage Call Rate for 500 call package

PL911-OV0500

\$80.62

Overage Call Rate for 250 call package

PL911-OV0250

\$91.37

Overage Call Rate for 100 call package

PL911-OV0100

\$107.50

Overage Call Rate for 50 call package

PL911-OV0050

\$134.37

Overage Call Rate for 25 call package

PL911-OV0025

\$161.25

**OneAlert Set-up Costs**

OneAlert Software Fee

ONE-ALERT-ENABLEMENT

\$1,000.00

OneAlert Software Fee - SLED

ONE-ALERT-ENABLEMENT-SLED

\$500.00

**OneAlert Hardware and Miscellaneous Services**

OneAlert paging relay

SA-RELAY

\$850.00

OneAlert paging relay hardware annual protection plan (1st year) - optional

SA-RELAY-PCS

\$170.00

OneAlert paging relay hardware annual protection plan – 1 year renewal (after 1st year) - optional

SA-RELAY-PCS-RWL

\$170.00

Remote Application Assistance for OneAlert Platform (initial rate for 4-hour time block) – if needed

RMT-INSTL

\$1,000.00

Additional Remote Assistance Hours for OneAlert (sold at hourly rate) – if needed

RMT-INST-ADD

\$250.00

OneAlert 3-Day Training Course for Value Added Resellers (VARs). This service is sold per person attending the training seminar.

VAR-REV-TRAINING

\$1,500.00

**OneAlert Notification Platform**

OneAlert Notification Platform Device License - 1 Year Subscription: 50 - 200 Devices (Endpoints)

REV-T0

\$18.75

OneAlert Notification Platform Device License - 1 Year Subscription: 250 - 950 Devices (Endpoints)

REV-T1

\$12.25

OneAlert Notification Platform Device License - 1 Year Subscription: 1,000 - 2,450 Devices (Endpoints)

REV-T2

\$10.94

OneAlert Notification Platform Device License - 1 Year Subscription: 2,500 - 4,950 Devices (Endpoints)

REV-T3

\$8.75

OneAlert Notification Platform Device License - 1 year subscription - 5,000 - 9,950 devices (Endpoints)

REV-T4

\$7.88

OneAlert Notification Platform Device License - 1 year subscription – 10,000+ devices (Endpoints)

REV-T5

Upon request

High availability license for secondary server. Price is per endpoint and must match subscription license.

REV-TX-HA

Upon request

**OneAlert Mobile Application**

OneAlert Mobile Device License with unlimited push notifications - 1 year Subscription 50-200 Devices

REV-MOBILE-T0

\$4.38

OneAlert Mobile Device License with unlimited push notifications - 1 year Subscription 250 - 950 Devices

REV-MOBILE-T1

\$3.94

OneAlert Mobile Device License with unlimited push notifications - 1 year Subscription 1,000 - 2,450 Devices

REV-MOBILE-T2

\$3.50

OneAlert Mobile Device License with unlimited push notifications - 1 year Subscription 2,500 - 4,950 Devices

REV-MOBILE-T3

\$3.06

OneAlert Mobile Device License with unlimited push notifications - 1 year Subscription 5,000 - 9,950 Devices

REV-MOBILE-T4

\$2.63

OneAlert Mobile Device License with unlimited push notifications - 1 year Subscription 10,000+ Devices

REV-MOBILE-T5

Upon request

**OneAlert Enterprise Bundle (Each bundle license includes 1 Desktop Client, 1 Mobile Device, and the customer's choice of either 1 IP Phone License OR 1 IP Device License)**

OneAlert Notification Platform Bundled Device license - 1 year subscription - 50 - 200 devices	REV-BNDI-T0	\$23.04
OneAlert Notification Platform Bundled Device license - 1 year subscription - 250 - 950 devices	REV-BNDI-T1	\$15.65
OneAlert Notification Platform Bundled Device license - 1 year subscription - 1,000 - 2,450 devices	REV-BNDI-T2	\$13.96
OneAlert Notification Platform Bundled Device license - 1 year subscription - 2,500 - 4,950 devices	REV-BNDI-T3	\$11.31
OneAlert Notification Platform Bundled Device license - 1 year subscription - 5,000 - 9,950 devices	REV-BNDI-T4	\$10.11
OneAlert Notification Platform Bundled Device license - 1 year subscription - 10,000+ devices	REV-BNDI-T5	Upon request
High availability license for secondary server. Price is per endpoint and must match subscription license.	REV-BND-TX-HA	call for pricing

**OneAlert SLED Bundle Pricing (Each bundle license includes 1 Desktop Client, 1 Mobile Device, and the customer's choice of either 1 IP Phone License OR 1 IP Device License)**

OneAlert Notification Platform SLED Bundled Device license - 1 year subscription - 50 - 200 devices	REV-SLED-T0	\$20.53
OneAlert Notification Platform SLED Bundled Device license - 1 year subscription - 250 - 950 devices	REV-SLED-T1	\$13.94
OneAlert Notification Platform SLED Bundled Device license - 1 year subscription - 1,000 - 2,450 devices	REV-SLED-T2	\$12.44
OneAlert Notification Platform SLED Bundled Device license - 1 year subscription - 2,500 - 4,950 devices	REV-SLED-T3	\$10.08
OneAlert Notification Platform SLED Bundled Device license - 1 year subscription - 5,000 - 9,950 devices	REV-SLED-T4	\$9.00
OneAlert Notification Platform SLED Bundled Device license - 1 year subscription - 10,000+ devices	REV-SLED-T5	Upon request
High availability license for secondary server. Price is per endpoint and must match subscription license.	REV-SLED-TX-HA	15% of Subscription price