

Core Fax Solutions - Prepaid Credits / 1 year-term

Effective as of 2026-01-26 - Price list - \$ USD

Credit Packs for Core Fax & XM SendSecure Solutions		MSRP
MATERIAL part	Description	Price
1000055333	Core Fax Prepaid 1,200 Credits - 1 year	\$232
1000055362	Core Fax Prepaid 2,400 Credits - 1 year	\$435
1000055375	Core Fax Prepaid 3,600 Credits - 1 year	\$602
1000052515	Core Fax Prepaid 6,000 Credits - 1 year	\$919
1000055344	Core Fax Prepaid 12,000 Credits - 1 year	\$1,532
1000055367	Core Fax Prepaid 24,000 Credits - 1 year	\$2,757
1000055380	Core Fax Prepaid 30,000 Credits - 1 year	\$3,087
1000052511	Core Fax Prepaid 48,000 Credits - 1 year	\$4,558
1000052521	Core Fax Prepaid 60,000 Credits - 1 year	\$5,600
1000052539	Core Fax Prepaid 90,000 Credits - 1 year	\$8,146
1000055348	Core Fax Prepaid 120,000 Credits - 1 year	\$10,618
1000055359	Core Fax Prepaid 180,000 Credits - 1 year	\$15,420
1000055369	Core Fax Prepaid 240,000 Credits - 1 year	\$20,075
1000055383	Core Fax Prepaid 300,000 Credits - 1 year	\$24,292
1000055388	Core Fax Prepaid 360,000 Credits - 1 year	\$28,219
1000052512	Core Fax Prepaid 480,000 Credits - 1 year	\$36,365
1000052524	Core Fax Prepaid 600,000 Credits - 1 year	\$43,929
1000052533	Core Fax Prepaid 720,000 Credits - 1 year	\$50,764
1000052543	Core Fax Prepaid 900,000 Credits - 1 year	\$61,093
1000055334	Core Fax Prepaid 1,200,000 Credits - 1 year	\$78,402
1000055337	Core Fax Prepaid 1,500,000 Credits - 1 year	\$93,965
1000055339	Core Fax Prepaid 1,800,000 Credits - 1 year	\$108,076
1000055363	Core Fax Prepaid 2,400,000 Credits - 1 year	\$137,748
1000055373	Core Fax Prepaid 3,000,000 Credits - 1 year	\$164,368
1000055377	Core Fax Prepaid 3,600,000 Credits - 1 year	\$187,787
1000052507	Core Fax Prepaid 4,800,000 Credits - 1 year	\$237,678
1000052519	Core Fax Prepaid 6,000,000 Credits - 1 year	\$281,315
1000052527	Core Fax Prepaid 7,200,000 Credits - 1 year	\$318,697
1000052536	Core Fax Prepaid 9,000,000 Credits - 1 year	\$374,698
1000055346	Core Fax Prepaid 12,000,000 Credits - 1 year	\$467,937
1000055352	Core Fax Prepaid 15,000,000 Credits - 1 year	\$545,463
For larger credit packs, contact us		

**General notes**

- Prices and credit charges are subject to change without notice, unless local regulations state otherwise.
- By subscribing to Core Fax Solutions, you agree to abide by the Terms and Conditions found at [https://portal.xmedius.com/terms\\_of\\_service](https://portal.xmedius.com/terms_of_service).
- Prices exclude any additional taxes or fees.

Core Fax Solutions - Prepaid Credits / 3 year-term

Effective as of 2026-01-26 - Price list - \$ USD

Credit Packs for Core Fax & XM SendSecure Solutions		MSRP
MATERIAL part	Description	Price
1000055376	Core Fax Prepaid 3,600 Credits - 3 years	\$656
1000052526	Core Fax Prepaid 7,200 Credits - 3 years	\$1,238
1000055342	Core Fax Prepaid 10,800 Credits - 3 years	\$1,710
1000055355	Core Fax Prepaid 18,000 Credits - 3 years	\$2,620
1000055385	Core Fax Prepaid 36,000 Credits - 3 years	\$4,365
1000052532	Core Fax Prepaid 72,000 Credits - 3 years	\$7,856
1000052542	Core Fax Prepaid 90,000 Credits - 3 years	\$8,797
1000055351	Core Fax Prepaid 144,000 Credits - 3 years	\$12,990
1000055360	Core Fax Prepaid 180,000 Credits - 3 years	\$15,962
1000055372	Core Fax Prepaid 270,000 Credits - 3 years	\$23,216
1000055389	Core Fax Prepaid 360,000 Credits - 3 years	\$30,264
1000052514	Core Fax Prepaid 540,000 Credits - 3 years	\$43,943
1000052534	Core Fax Prepaid 720,000 Credits - 3 years	\$57,208
1000052544	Core Fax Prepaid 900,000 Credits - 3 years	\$69,231
1000055332	Core Fax Prepaid 1,080,000 Credits - 3 years	\$80,423
1000055336	Core Fax Prepaid 1,440,000 Credits - 3 years	\$103,639
1000055340	Core Fax Prepaid 1,800,000 Credits - 3 years	\$125,195
1000055361	Core Fax Prepaid 2,160,000 Credits - 3 years	\$144,681
1000055365	Core Fax Prepaid 2,700,000 Credits - 3 years	\$174,113
1000055378	Core Fax Prepaid 3,600,000 Credits - 3 years	\$223,444
1000055390	Core Fax Prepaid 4,500,000 Credits - 3 years	\$267,802
1000052513	Core Fax Prepaid 5,400,000 Credits - 3 years	\$308,013
1000052530	Core Fax Prepaid 7,200,000 Credits - 3 years	\$392,581
1000052537	Core Fax Prepaid 9,000,000 Credits - 3 years	\$468,445
1000055343	Core Fax Prepaid 10,800,000 Credits - 3 years	\$535,187
1000055350	Core Fax Prepaid 14,400,000 Credits - 3 years	\$677,380
1000055357	Core Fax Prepaid 18,000,000 Credits - 3 years	\$801,744
1000055366	Core Fax Prepaid 21,600,000 Credits - 3 years	\$908,284
1000055371	Core Fax Prepaid 27,000,000 Credits - 3 years	\$1,067,888
1000055386	Core Fax Prepaid 36,000,000 Credits - 3 years	\$1,333,614
1000052508	Core Fax Prepaid 45,000,000 Credits - 3 years	\$1,554,570
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Core Fax Solutions - Prepaid Credits / 5 year-term

Effective as of 2026-01-26 - Price list - \$ USD

Credit Packs for Core Fax & XM SendSecure Solutions		MSRP
MATERIAL part	Description	Price
1000052518	Core Fax Prepaid 6,000 Credits - 5 years	\$1,035
1000055345	Core Fax Prepaid 12,000 Credits - 5 years	\$1,953
1000055356	Core Fax Prepaid 18,000 Credits - 5 years	\$2,701
1000055381	Core Fax Prepaid 30,000 Credits - 5 years	\$4,135
1000052522	Core Fax Prepaid 60,000 Credits - 5 years	\$6,891
1000055349	Core Fax Prepaid 120,000 Credits - 5 years	\$12,403
1000055354	Core Fax Prepaid 150,000 Credits - 5 years	\$13,891
1000055370	Core Fax Prepaid 240,000 Credits - 5 years	\$20,508
1000055384	Core Fax Prepaid 300,000 Credits - 5 years	\$25,201
1000052510	Core Fax Prepaid 450,000 Credits - 5 years	\$36,656
1000052525	Core Fax Prepaid 600,000 Credits - 5 years	\$47,783
1000052545	Core Fax Prepaid 900,000 Credits - 5 years	\$69,384
1000055335	Core Fax Prepaid 1,200,000 Credits - 5 years	\$90,330
1000055338	Core Fax Prepaid 1,500,000 Credits - 5 years	\$109,312
1000055341	Core Fax Prepaid 1,800,000 Credits - 5 years	\$126,984
1000055364	Core Fax Prepaid 2,400,000 Credits - 5 years	\$163,641
1000055374	Core Fax Prepaid 3,000,000 Credits - 5 years	\$197,677
1000055379	Core Fax Prepaid 3,600,000 Credits - 5 years	\$228,441
1000052506	Core Fax Prepaid 4,500,000 Credits - 5 years	\$274,915
1000052520	Core Fax Prepaid 6,000,000 Credits - 5 years	\$352,806
1000052531	Core Fax Prepaid 7,500,000 Credits - 5 years	\$422,844
1000052538	Core Fax Prepaid 9,000,000 Credits - 5 years	\$486,336
1000055347	Core Fax Prepaid 12,000,000 Credits - 5 years	\$619,866
1000055353	Core Fax Prepaid 15,000,000 Credits - 5 years	\$739,650
1000055358	Core Fax Prepaid 18,000,000 Credits - 5 years	\$845,031
1000055368	Core Fax Prepaid 24,000,000 Credits - 5 years	\$1,069,544
1000055382	Core Fax Prepaid 30,000,000 Credits - 5 years	\$1,265,911
1000055387	Core Fax Prepaid 36,000,000 Credits - 5 years	\$1,434,131
1000052509	Core Fax Prepaid 45,000,000 Credits - 5 years	\$1,686,135
1000052523	Core Fax Prepaid 60,000,000 Credits - 5 years	\$2,105,706
1000052535	Core Fax Prepaid 75,000,000 Credits - 5 years	\$2,454,584
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## Core Fax Solutions - Prepaid Credits - Core Fax Rates

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Fax Features			
Description	Rates		
Inbound Fax Number (DID)	1 DID = 40 Credits /Month		
Toll Free Inbound Fax Number	1 Toll Free number = 100 Credits/month		
Number Porting	1 Number Porting = 150 Credits		
Toll Free Number Porting	1 Toll Free Number Porting = 250 Credits		
Inbound Page	1 Credit		
Toll Free Inbound Page	2 Credits		
Outbound Page	1 Credit (Zone 1 countries)		
Fax Retention (Beyond 90 Days)	1,000 Pages Retention = 10 Credits/Month		
MFP Connectors	1 Connector = 30 Credits/Month		
EHR Integrations/Connectors	1 Integration = 1,500 Credits/Month		
Forced TLS on SMTP	600 Credits/Month		
Forced TLS on SMTP set-up (one-time)	6,000 Credits		
Optical Character Recognition (OCR)	1 Credit/per page		
Other			MSRP
MATERIAL part	Description		One-time
1000055294	MFP Printing Tool for XM Fax Cloud	Note 1	\$995
1000052696	XM Fax Lexmark eSF : per Device	Note 1	\$50

**Note 1 :** not sold under the prepaid model.

### General Notes

- First 90 days of fax retention are without charge. Beyond 90 days, credits will be charged according to the above rates. Retention period is selected at account creation and customers may change their fax retention period at any time by opening a support ticket.

- The MFP Connectors supporting Core Fax under MySupport or respective app store are : HP Workpath, Lexmark eSF, Ricoh ESA, Sharp OSA, Toshiba eBN, Xerox ConnectKey and Xerox EIP.

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## Core Fax Solutions - Prepaid Credits - International Rates

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Credits per Page	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
Outbound Page	1	2	3	8	12	20	40	60

Zone 1	1 Credit	Austria, Belgium, Canada, Croatia, Denmark, Metropolitan France, Germany, Greece, Hungary, Ireland, Italy, Luxembourg, Netherlands, Norway, Poland, Portugal, Romania, Spain, Sweden, Switzerland, United Kingdom, United States of America (48 Contiguous States, Puerto Rico, Virgin Islands and Hawaii).						
Zone 2	2 Credits	American Samoa, Andorra, Argentina, Australia, Bangladesh, Botswana, Brazil, Brunei, Bulgaria, Cayman Islands, Chile, China, Costa Rica, Cyprus, Czech Republic, Dominican Republic, Estonia, Finland, French Antilles/Martinique, Georgia, Gibraltar, Guadeloupe, Hong Kong, Iceland, India, Indonesia, Israel, Japan, Macau, Malaysia, New Zealand, Panama, Peru, Russia, San Marino, Singapore, Slovakia, South Africa, South Korea, Taiwan, Thailand, Trinidad and Tobago, Turkey, Vatican City, Venezuela, Zambia						
Zone 3	3 Credits	Albania, Algeria, Angola, Anguilla, Aruba, Bahrain, Bermuda, Bolivia, Bosnia/Herzegovina, British Virgin Islands, Cambodia, Colombia, Ecuador, Egypt, French Guiana, Grenada, Guatemala, Honduras, Iraq, Jamaica, Jordan, Kenya, Kuwait, Kyrgyzstan, Laos, Lebanon, Liechtenstein, Lithuania, Malta, Mexico, Monaco, Montenegro, Mozambique, Namibia, Netherland Antilles, Nicaragua, Nigeria, Oman, Pakistan, Paraguay, Philippines, Saudi Arabia, Slovenia, Sri Lanka, Tajikistan, United Arab Emirates, Uruguay, Uzbekistan, Vietnam, Zimbabwe						
Zone 4	8 Credits	Antigua and Barbuda, Armenia, Bahamas, Barbados, Belize, Bhutan, Cameroon, Chad, Dominica, El Salvador, Faeroe Islands, Fiji, Ghana, Guyana, Haiti, Lesotho, Macedonia, Marshall Islands, Mauritius, Moldova, Mongolia, Morocco, Nepal, New Caledonia, Palestinian Authority, Qatar, Sint Maarten, St. Kitts/Nevis, St. Lucia, St. Vincent/Grenadines, Sudan, Suriname, Swaziland, Turkmenistan, Turks and Caicos, Uganda, Ukraine, United States of America (Alaska)						
Zone 5	12 Credits	Afghanistan, Azerbaijan, Belarus, Benin, Burkina Faso, Cape Verde Islands, Comoros, Djibouti, Equatorial Guinea, Eritrea, Ethiopia, French Polynesia, Gabon, Guinea Bissau, Ivory Coast, Latvia, Libya, Madagascar, Malawi, Mali, Micronesia, Montserrat, Myanmar, Niger, Palau, Reunion Island, Rwanda, Serbia, South Sudan, St. Pierre and Miquelon, Tanzania, Togo, Yemen						
Zone 6	20 Credits	Burundi, Central African Republic, Congo, Dem. Rep. of Congo, Gambia, Greenland, Guinea, Liberia, Mauritania, Niue, Senegal, Seychelles, Sierra Leone, Solomon Islands, Somalia, Tonga, Tunisia, Vanuatu, Western Samoa						
Zone 7	40 Credits	Cook Islands, East Timor, Kiribati (Gilbert Islands), Maldives, Nauru, Papua New Guinea, Principe and Sao Tome, Tokelau, Wallis and Futuna Islands						
Zone 8	60 Credits	Antarctica, Ascension Island, Diego Garcia, Falkland Islands, St. Helena, Tuvalu						

**Please note**

- Faxes sent to a destination in zone 1 are charged at one Credit per page. Fax sent to a destination outside of Zone 1 are charged a higher number of Credits per page depending on the destination Zone.

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## Core Fax Solutions - Prepaid Credits - XM SendSecure Rates

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XM SendSecure Features	
Description	Rates
SafeBox	5 Credits
SMS or Voice Call Authentication - US, Canada	1 Credit
SMS or Voice Call Authentication - Europe, Asia and Middle-East	7 Credits
SMS or Voice Call Authentication - Rest of World	21 Credits
Download Bandwidth	1 GB Download = 10 Credits/month
Storage	1 GB Storage = 10 Credits/month

**Please note**

- SMS Countries included in "Europe, Asia and Middle-East" are: Albania, Australia, Austria, Bahrain, Belgium, Bosnia/Herzegovina, Bulgaria, China, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, Metropolitan France, Germany, Greece, Greenland, Hong Kong, Hungary, Iceland, India, Indonesia, Iraq, Ireland, Israel, Italy, Japan, Jordan, Kuwait, Latvia, Lebanon, Lithuania, Luxembourg, Macedonia, Malaysia, Malta, Monaco, Montenegro, Netherlands, New Zealand, Norway, Oman, Pakistan, Philippines, Poland, Portugal, Qatar, Romania, Saudi Arabia, Serbia, Singapore, Slovakia, Slovenia, Spain, Sweden, Switzerland, Syria, Taiwan, Thailand, Turkey, United Arab Emirates, United Kingdom.
- Any countries not listed above are considered as Rest of World.

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